Taranakipine

MANUFACTURING EXCELLENCE · EST. 1984

Product Warranty

Our warranty commitment for H3.2 CCA Premium Decking, Pembroke Palings & Syme Screening, H3.1 LOSP Pre-Primed Fascia & Weatherboard, and H5 MCA Laminated Posts — 100% New Zealand grown and manufactured Radiata pine.

50

YEAR WARRANTY — H3.2 CCA DECKING, PEMBROKE PALINGS & SYME SCREENING, AND H5 MCA LAMINATED POSTS

25

YEAR WARRANTY — H3.1 LOSP PRE-PRIMED FASCIA & WEATHERBOARD

Edition — September 2026

WARRANTY SUMMARY

Coverage at a glance

Every Taranakipine product is sawn, treated and manufactured by our diligent team, to New Zealand treatment and engineering standards. The table below summarises the warranty period and protection provided for each range; full terms for each product follow on the pages after.

PRODUCT	HAZARD CLASS	TREATMENT	WARRANTY PERIOD	WHAT'S PROTECTED
H3.2 Premium Decking	H3.2	CCA preservative	**50 years**	Timber against fungal decay and insect attack in above-ground, exterior decking use
H3.2 Pembroke Palings	H3.2	CCA preservative	**50 years**	Timber against fungal decay and insect attack in above-ground, exterior fencing use
H3.2 Syme Screening	H3.2	CCA preservative	**50 years**	Timber against fungal decay and insect attack in above-ground, exterior screening use
H3.1 Pre-Primed Fascia & Weatherboard	H3.1	LOSP + factory primer	**25 years**	Timber against fungal decay and insect attack, plus primer adhesion when top-coated within the specified window
H5 Laminated Posts	H5	MCA preservative, glue-laminated	**50 years**	Timber against fungal decay and insect attack in ground contact, and glue-bond integrity of the laminated section

Who is covered

The original purchaser of Taranakipine product for use in New Zealand, on the residential or commercial structure it was originally installed on, from the date of original purchase.

How it works

This warranty sits alongside your statutory rights under the Consumer Guarantees Act 1993 and Building Act 2004, and does not limit them. It is a guarantee of the timber and treatment only — see Terms, page 7.

Before you build

Warranty cover applies only where products are specified, installed and maintained in accordance with the relevant Taranakipine installation guide, available at taranakipine.co.nz.

Note — Hazard class describes the treatment's resistance to decay and insect attack under NZS 3640:2003, not the expected life of paint finishes, mechanical fixings or natural weathering characteristics such as surface checking or greying. See page 7 for full exclusions.

PRODUCT WARRANTY · 01

H3.2 Premium Decking

50
YEAR WARRANTY
Fungal decay & insect attack

Premium appearance grade Radiata pine decking, CCA treated to H3.2 for above-ground exterior use.

Hazard class
H3.2, above ground

Treatment
CCA preservative to NZS 3640, treated wet

Grade
Premium appearance grade

Species
100% NZ grown Radiata pine

What's covered

— Structural failure of the board caused by fungal decay or insect (including borer) attack, when used and maintained as intended for exterior, above-ground decking.

— Replacement of the affected board(s), at Taranakipine's discretion, for the warranty period from the original date of purchase.

— Cover applies to decking installed in accordance with the Taranakipine Premium Decking Installation & Maintenance Guide.

Conditions of cover

— All field cuts, drill holes and notches must be treated with an approved end-seal preservative containing copper or zinc naphthenate, before installation.

— Boards must be fixed with joist spacing, gaps and fixings as specified in the installation guide, allowing free drainage and airflow beneath the deck.

— Proof of purchase and installation date must be retained and produced with any claim.

Not covered

× Natural timber movement — checking, splitting, cupping, twisting, warping or shrinkage

× Surface greying, weathering or colour change from UV exposure

× Damage from ponding water, poor drainage or below-ground/enclosed installation

× Corrosion or failure of fixings, brackets or other hardware not supplied by Taranakipine

× Damage from impact, fire, chemical spill, or coastal salt-spray exposure

× Boards ripped, resurfaced or re-profiled after treatment

× Surface staining caused by metal filings, or mould growing on dust or other surface contaminants

Tip — Application of an oil or stain will help repel water and reduce the incidence of checking and distortion. Annual maintenance should include cleaning with a deck scrub and re-oiling or re-staining as required.

PRODUCT WARRANTY · 02

H3.2 Pembroke Palings & Syme Screening

50
YEAR WARRANTY
Fungal decay & insect attack

Finger-jointed Radiata pine fence palings and screening boards, CCA treated to H3.2 for exterior fencing, screening and boundary applications.

Hazard class
H3.2, above ground

Treatment
CCA preservative to NZS 3640

Products
Pembroke Palings, Syme Screening

Species
100% NZ grown Radiata pine

What's covered

— Structural failure of the paling or screening board caused by fungal decay or insect attack, when installed and maintained as intended for exterior fencing, screening or boundary use.

— Replacement of the affected board(s), at Taranakipine's discretion, for the warranty period from the original date of purchase.

— Cover applies to product installed above ground on rails or a supporting frame in accordance with standard fencing practice and any Taranakipine installation guidance.

Conditions of cover

— Boards must be fixed clear of ground and paved surfaces, with a minimum ground clearance of 40mm to prevent soil or moisture contact.

— All field cuts and drill holes must be treated with an approved end-seal preservative before installation.

— Fixings must be hot-dip galvanised or stainless steel, suitable for treated timber.

— Proof of purchase and installation date must be retained and produced with any claim.

Not covered

× Boards set into or in direct contact with soil, concrete or ponding water — H3.2 is rated for above-ground use only

× Natural timber movement — checking, splitting, cupping or warping

× Surface greying, weathering or colour change from UV exposure

× Damage caused by fence posts, rails or hardware not supplied by Taranakipine

× Impact, fire or chemical damage, including from garden sprays or fertiliser splash

× Boards cut, ripped or re-profiled after treatment without re-sealing

Note — Palings and screening are rated H3.2 for above-ground exterior use. Where a fence design brings timber into contact with soil or concrete, an H5 in-ground product (see page 6) should be used for that section instead.

PRODUCT WARRANTY · 03

H3.1 Pre-Primed Fascia & Weatherboard

25
YEAR WARRANTY
Decay, insect attack & primer adhesion

Finger-jointed Radiata pine weatherboard and fascia, LOSP treated to H3.1 and factory-finished with a premium alkyd primer for New Zealand exterior conditions.

Hazard class
H3.1, exterior cladding

Treatment
LOSP preservative to NZS 3640

Finish
Factory pre-primed

Profiles
Bevel back, rusticated, shiplap & fascia

What's covered

— Structural failure of the board caused by fungal decay or insect attack, when installed and maintained as intended for exterior wall cladding or fascia.

— Loss of adhesion of the factory-applied primer to the timber substrate, provided the board was top-coated within the required window and with a compatible paint system.

— Replacement of the affected board(s), at Taranakipine's discretion, for the warranty period from the original date of purchase.

Conditions of cover

— Boards must be top-coated with a suitable exterior paint system within 90 days of installation (60 days in coastal or high-UV locations).

— Installation must follow the Taranakipine Weatherboard System manual — correct laps, fixings, flashings and cavity/drainage detail.

— All field cuts, mitres and drill holes must be re-primed or end-sealed before installation.

— Ongoing repainting must follow the paint manufacturer's recommended maintenance cycle.

Not covered

× Top-coat paint performance, colour or finish — refer to your paint manufacturer's own guarantee

× Boards left unpainted, or top-coated outside the required window

× Natural timber movement — checking, splitting, cupping or shrinkage

× Damage from faulty flashing, cladding penetrations or moisture trapped behind the cavity

× Impact, fire or chemical damage, or unapproved fixings and coatings

× Boards installed below the manufacturer's minimum ground clearance

× Boards top-coated in a colour with a Light Reflectance Value (LRV) below the recommended minimum of 45

Note — This warranty covers the timber substrate and primer bond supplied by Taranakipine. The performance of your chosen top-coat paint system is covered separately by your paint supplier's own warranty.

PRODUCT WARRANTY · 04

H5 Laminated Posts

50
YEAR WARRANTY
Fungal decay, insect attack & lamination bond

Engineered, glue-laminated Radiata pine structural posts, MCA treated to H5 for direct ground contact and manufactured to AS/NZS 1328 for structural glued laminated timber.

Hazard class
H5, in-ground / embedded

Treatment
MCA preservative to NZS 3640

Manufacture
Finger-jointed & glue-laminated to AS/NZS 1328

Grades
Structural (SG8 equivalent)

What's covered

— Structural failure of the post caused by fungal decay or insect (including borer) attack — **50 years** from original purchase, when used in ground contact per the H5 hazard class.

— Delamination or glue-bond failure of the laminated sections under normal structural loading — **50 years** from original purchase.

— Replacement of the affected post, at Taranakipine's discretion.

Conditions of cover

— Posts must be installed and engineered in accordance with NZS 3604 or project-specific engineering design, and the Taranakipine installation guide.

— In-ground sections must be encased in a minimum 17.5 MPa concrete footing, or otherwise protected as specified by the engineer.

— Posts must not be ripped, re-sawn or have laminations removed after manufacture.

— All drill holes, notches and field cuts below ground or in exposed end-grain must be re-treated with an approved preservative before installation.

Not covered

× Overloading, incorrect engineering, or use outside designed structural loads

× Impact, vehicle collision, fire or chemical damage

× Corrosion of brackets, straps or fixings not supplied by Taranakipine

× Surface checking (including glueline checks), splitting or colour change from UV/weathering

× Posts cut, ripped or modified after treatment without re-sealing

× Use in salt-water immersion or marine structures

Note — Posts must be sealed with a moisture-resistant coating within 14 days of installation. This includes the portion of the post that is to be in ground.

GENERAL TERMS

Warranty terms & how to claim

General conditions

1. This warranty is provided by Taranaki Sawmills Ltd, trading as Taranakipine ("Taranakipine"), to the original purchaser of the product, for use within New Zealand only.
2. Cover begins on the original date of purchase and applies only to product that has been correctly specified, handled, installed and maintained in accordance with the relevant Taranakipine installation and maintenance guide current at the time of installation.
3. Warranty periods run from the original purchase date and are not renewed or extended by any repair or replacement provided under this warranty.
4. This warranty is not transferable beyond the property on which the product was originally installed, and does not cover product resold, relocated or re-used after removal.
5. This warranty applies to the supply of material only. It does not cover labour, removal, disposal, transport, consequential loss, or any other cost associated with a claim.

Making a claim

1. Notify Taranakipine, or the merchant the product was purchased from, in writing as soon as possible and not more than 30 days from when a suspected defect is discovered.
2. Provide proof of purchase, the approximate installation date, and photographs of the affected product and its installation.
3. Retain the affected material and allow Taranakipine, or its nominated representative, reasonable access to inspect the product and its installation on site.
4. Where a claim is accepted, Taranakipine will replace the affected material, or reimburse its cost, at Taranakipine's sole discretion.
5. This warranty is in addition to, and does not limit, your rights under the Consumer Guarantees Act 1993, the Fair Trading Act 1986 or the Building Act 2004.

Exclusions common to all products

- × Damage caused by fire, flood, storm, seismic events or other acts of nature
- × Damage caused by faulty design, incorrect specification, or installation contrary to Taranakipine's guides
- × Use of the product outside its rated hazard class or intended application
- × Failure to carry out the recommended maintenance for the product
- × Products altered, modified, ripped or re-profiled after treatment
- × Normal weathering characteristics of timber, including checking, splitting and colour change

Have a question about this warranty?

Our technical team can help with claims, specification and maintenance advice.

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